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DEPARTMENT OF
REAL ESTATE
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PRESS RELEASE
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DEPARTMENT OF REAL ESTATE COMMENDED ON OFFERING COST-SAVING SOLUTION TO REAL ESTATE INDUSTRY

PHOENIX –The Department of Real Estate has officially implemented the **Online License Renewal System**. The Department recognized that an online system would more effectively meet the needs of real estate professionals (**77,533 as of 12/1/05**), and collaborated with the Arizona Government Information Technology Agency (GITA) and IBM to develop a system that would do just that!

In the 10 months since its implementation, the Online Renewal System (**OLRS**) has saved licensees countless hours in travel and waiting in line. With the raising cost of gasoline, licensees have had the luxury of renewing without leaving the comfort of their home or office. Real estate professionals are able to go online, anywhere at anytime by visiting www.az.gov/real-estate. Through mid-December, more than 8,000 license renewals have been completed online. In the past four months, over 50% of the renewals are being completed online.

In addition, licensees have the ability to change employment status, report on continuing education, change personal information and pay by credit card. OLRS has been a time-saver for the Real Estate Department as well as cost saving and energy effective.

Real Estate Commissioner Elaine Richardson state that “- The Departments stands ready to meet the increasing demands of the booming real estate industry while also meeting the mandate of the State by continuing to be an effective and efficient agency.”

At the December Cabinet meeting, Governor Janet Napolitano commended the Department of Real Estate on its innovative efforts. “This is another great example of our efficiency review efforts. We are providing service that works better and costs less. Instead of standing in line people can go online for license renewal, -” Governor Napolitano said.

Another example of ADRE’s efficiency efforts is the recent change in how licensees are given notice on their upcoming renewal. Instead of mailing the four-part renewal form, ADRE will mail a pink postcard that reminds licensees their renewals are due and encourage them to use the online system. This will save paper, printing, and postage for the Department.